



Tools to Support Race, Ethnicity, and Language (REL) Data Collection

Resource	Source	Description	Link
Standardizing the Collection of Race, Ethnicity, and Language Data	<i>Aligning Forces for Quality</i>	A Web page with guidance and resources for hospitals to standardize REL data collection.	http://forces4quality.org/node/5310
Addressing Health Disparities	<i>Aligning Forces for Quality</i>	An overview of how hospitals in Memphis are using patient REL preference to identify disparities in health care.	http://forces4quality.org/addressing-health-disparities
Race, Ethnicity, and Language Data: Standardization for Health Care Quality Improvement	Institute of Medicine	A report examining approaches to standardization of REL data collection.	http://www.iom.edu/Reports/2009/RaceEthnicityData.aspx
Race, Ethnicity, Language Data Collection Best Practices	Greater Cincinnati Health Council	A set of guidelines for the collection of REL data.	http://forces4quality.org/race-ethnicity-language-data-collection-best-practices
REL Data Collection Training Module	Greater Cincinnati Health Council	An online tool to train managers and registration staff in primary care settings to collect self-reported REL data from patients.	http://www.gchc.org/quality-patient-safety/quality-initiatives/rel-training/
Handbook on the Collection of Race, Ethnicity, and Language Data in Medical Groups	Minnesota Community Measurement	A handbook to guide REL data collection.	http://mncm.org/wp-content/uploads/2013/04/Handbook_on_the_Collection_with_Addendum_10.21.10.pdf
Standardizing Race, Ethnicity and Language Data Collection and Ensuring Data Integrity to Help Reduce Disparities in Greater Cincinnati	Greater Cincinnati Health Council	A white paper on Cincinnati's approach to standardizing REL data collection.	http://www.gchc.org/wp-content/uploads/2013/04/WhitePaperFinal.pdf

Tools to Reduce Disparities

Resource	Source	Description	Link
Finding Answers: Disparities Research for Change	Finding Answers	A website with research and resources for equity interventions and descriptions of what worked—and did not—in projects to improve care nationwide.	http://www.solvingdisparities.org/
Roadmap to Reduce Disparities	Finding Answers	A guide for health care organizations to improve minority health and foster equity.	http://www.solvingdisparities.org/tools/roadmap
Roadmap to Reduce Disparities: Where are You and What Do You Do Next?	Finding Answers	A self-assessment questionnaire on equity issues in medical education.	http://www.solvingdisparities.org/sites/default/files/FindingAnswers_AAMC_WorkshopQuestions.pdf
A Roadmap and Best Practices for Organizations to Reduce Racial and Ethnic Disparities in Health Care	Finding Answers	A <i>Journal for General Internal Medicine</i> article summarizing the current knowledge on disparities intervention research and a framework for providing equitable care.	http://www.ncbi.nlm.nih.gov/pubmed/22798211
Finding Answers Intervention Research (FAIR) Database	Finding Answers	A searchable tool created through systematic reviews of published health disparities literature.	http://www.solvingdisparities.org/fair
FAIR Toolkit	Finding Answers	A quick reference for categorizing and planning equity-focused quality improvement programs.	http://www.solvingdisparities.org/tools/roadmap/fair-toolkit/
Questions for Action: Incorporating Equity into Practice and Education	Finding Answers	A tool for planning and implementing equity-focused efforts in medical education.	http://www.solvingdisparities.org/sites/default/files/FindingAnswers_AAMC_QuestionsForAction.pdf
Accelerating the Integration of Equity and Quality into Medical Education	Finding Answers	A presentation discussing the link between equity and quality improvement, examining successful strategies for integrating, and enhancing them.	http://www.solvingdisparities.org/sites/default/files/FindingAnswers_AAMCIntegratingQuality_062013.pdf
Lessons for Reducing Disparities in Regional Quality Improvement Efforts	Finding Answers	An overview of what works—and what does not—to reduce racial and ethnic disparities in health care.	http://www.ajmc.com/publications/supplement/2012/AF4Q/A413_12sep_Cook_PrspctvS102to5/1
A Practitioner's Guide for Advancing Health Equity: Community Strategies for Preventing Chronic Disease	Centers for Disease Control and Prevention	A resource for public health practitioners working to advance health equity through community health interventions.	http://www.cdc.gov/nccdphp/dch/pdf/HealthEquityGuide.pdf
Using Data to Reduce Disparities and Improve Quality: A Guide for Health Care Organizations	The Center for Health Care Strategies and Finding Answers	A brief that recommends strategies health care organizations can use to effectively organize and interpret race, ethnicity, and language data to improve equity for their patients.	http://www.rwjf.org/en/research-publications/find-rwjf-research/2014/04/using-data-to-reduce-disparities-and-improve-quality--a-guide-fo.html

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Responding to Culture: Beyond Cultural Competence Training	Finding Answers	An overview of efforts to make health care organizations more knowledgeable and responsive to cultural issues.	http://www.rwjf.org/en/research-publications/find-rwjf-research/2014/03/responding-to-culture--beyond-cultural-competence-training.html
Using Data to Improve Blood Pressure Control in African American Patients in Northeast Ohio	Aligning Forces for Quality	A summary of a successful effort that used REL data to improve hypertension outcomes.	http://forces4quality.org/using-data-improve-blood-pressure-control-african-american-patients-northeast-ohio
Community Conversations Help Residents Take Charge of Their Health	Aligning Forces for Quality	A description of the meetings that brought communities in Western New York together to take action on social determinants of health.	http://forces4quality.org/community-conversations-help-residents-take-charge-their-health
One Size Doesn't Fit All	The Wisconsin Collaborative for Healthcare Quality	A look at how one community is using a multi-pronged intervention approach to reduce racial disparities in care.	http://forces4quality.org/one-size-doesnt-fit-all
Improving Health Care Quality and Equity: Considerations for Building Partnerships Between Provider Practices & Community Organizations	Center for Health Care Strategies	An examination of four critical components for building partnerships and key considerations for each.	http://forces4quality.org/provider_community_partnerships
Closing the Gap	Aligning Forces for Quality	Lessons learned from a hospital learning collaborative.	http://forces4quality.org/closing-gap-eqic-final-report
Advancing Primary Care: Opportunities to Support Care Delivery Redesign in Practices Serving Medicaid and Racially and Ethnically Diverse Patients	Aligning Forces for Quality	A study providing insight into the inner workings of America's primary care practices, including areas of strength and critical areas for growth.	http://forces4quality.org/af4q/download-document/5684/2577

Reports

Resource	Source	Description	Link
The Next Generation of Quality Data	Aligning Forces for Quality	An introduction to the Coalition for a Livable Future's unique Web-based mapping tool, the Regional Equity Atlas 2.0.	http://forces4quality.org/or-nov13-bsp
2012 National Health Care Quality Report	Agency for Healthcare Research and Quality	This report measures trends in effectiveness of care, patient safety, timeliness of care, patient centeredness, and efficiency of care.	http://www.ahrq.gov/research/findings/nhqrdr/index.html
2012 National Health Care Disparities Report	Agency for Healthcare Research and Quality	This report focuses on the progress and opportunities for improving health care quality and reducing health care disparities.	http://www.ahrq.gov/research/findings/nhqrdr/nhdr12/2012nhdr.pdf

Reports

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2012 State Snapshots	Agency for Healthcare Research and Quality	A snapshot comparing state-specific quality measures to achievable benchmarks.	http://nhqrnet.ahrq.gov/inhqrdr/state/select
Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care	Institute of Medicine	A report to determine how wide the health care gap is, identify potential reasons why it occurs, and suggest ways to eliminate it.	http://www.iom.edu/Reports/2002/Unequal-Treatment-Confronting-Racial-and-Ethnic-Disparities-in-Health-Care.aspx
Crossing the Quality Chasm	Institute of Medicine	A report making an urgent call for basic change to close the quality gap.	http://www.iom.edu/Reports/2001/Crossing-the-Quality-Chasm-A-New-Health-System-for-the-21st-Century.aspx
Disparities in Care 2013	Washington Health Alliance	A report using the Medicaid data to show medical groups' performance on the Community Checkup by REL data.	http://wahealthalliance.org/download-the-disparities-in-care-2013-report-pdf/
Regional Equity Atlas 2.0	Coalition for a Livable Future	A unique Web-based mapping tool that combines information on the social determinants of health with disease data in Portland, Ore.	http://clfuture.org/equity-atlas
2013 Community Health Checkup Focus on Chronic Conditions	Better Health Greater Cleveland	A biannual city report on quality scores for primary care practices.	http://www.betterhealthcleveland.org/Community-Health-Checkup.aspx
Take Charge for Better Health: 2011 Health Equity Report	Healthy Memphis Common Table	A city report providing information about health care disparities and their socioeconomic and structural causes.	http://www.healthcarequalitymatters.org/assets/2011_HMCT_Equity_Report_FINAL_.pdf
2012 Virginia Health Equity Report	Virginia Department of Health	A state report drawing attention to health inequities among those of varying socioeconomic, racial/ethnic, and urban/rural backgrounds.	http://www.vdh.virginia.gov/OMHHE/2012report.htm
Where Health Disparities Begin: The Role Of Social and Economic Determinants—And Why Current Policies May Make Matters Worse	Health Affairs	A study of some of the root social and economic causes of health disparities.	http://content.healthaffairs.org/content/30/10/1852.full?ijkey=Cit3OAJK42LIQ&keytype=ref&siteid=healthaff#sec-1
The Economic Burden of Health Inequalities in the United States	Joint Center for Political and Economic Studies	A study providing insight into the financial burden racial disparities are putting on our health care system and society at large.	http://jointcenter.org/sites/default/files/Economic%20Burden%20of%20Health%20Inequalities%20Fact%20Sheet.pdf
The State of Urban Health: Eliminating Health Disparities to Save Lives and Cut Costs	National Urban League Policy Institute	A report explaining how national inaction on eliminating health disparities is more costly than programs to reduce disparities.	http://nul.iamempowered.com/content/state-urban-health
Health Care in the Two Americas: Findings from the Scorecard on State Health System Performance for Low-Income Populations, 2013	The Commonwealth Fund	A state scorecard on health systems performance for low-income populations.	http://www.commonwealthfund.org/Publications/Fund-Reports/2013/Sep/Low-Income-Scorecard.aspx?page=all